

THE SECRETARY'S QUALITY OF WORK LIFE SURVEY ON ORGANIZATIONAL CLIMATE

Organization Code 13
1467 Employees Responding

Page 5

Percent Responding
% ---10---20---30---40---50---60---%

8. Do the employees in your group have the authority they need to do their jobs well?

A. Yes, in everything they do	13		10
B. Yes, except for unusual problems	38		36
C. It's generally OK	25		27
D. Not as much as needed	20		22
E. Almost never have the authority needed	4		6

9. Do the people in your work group share their expertise, knowledge, and skill to help get the work out?

A. Very extensive sharing	22		19
B. Extensive sharing	39		35
C. Some sharing	28		33
D. Little sharing	7		8
E. Very little sharing	4		5

10. When performance is discussed, are members of your work group told of ways to improve their performance?

A. Almost always	18		15
B. Usually	33		30
C. Sometimes	26		27
D. Seldom	15		18
E. Almost never	9		10

11. Is information about what is happening in the organization communicated to your work group in a timely fashion?

A. Communications are very timely	13		10
B. Generally timely	31		28
C. Usually OK	19		19
D. Some delays	18		19
E. Delays are common	20		24

▲ This Org. Code

▲ HHS